

Visitation Protocols for Conrad House

Phase II

Begins November 1, 2020

Conrad House Resident Visits

Because there is no private meeting area on the first floor of Conrad House, visitation will be done in resident apartments.

- Visitation will be held Monday through Friday for ½ hour from 10:00am until 7:00pm. After 3:00pm all screening will take place at Ball Pavilion before visitors go to Conrad House.
- No pets will be allowed to come in during indoor visitation
- Family Members/Visitors will be required to stop at the Conrad House front office to complete a screening, have their temperature taken, and every visitor will continue to be required to wear gloves, gowns, and mas which are available at the front office. These must be worn to the resident's apartment, and during the visit if possible. They must be worn when leaving the apartment.
- Skype and FaceTime visits will continue as discussed.
- **Each resident may only have one visit per day, not multiple visits on the same day. Only 2 visitors will be permitted at a time.
- Age limit for children will be 10 years old or older.
- Visitors must go directly to their resident's apartment. There is to be no visiting in common areas, hallways, or other resident's rooms. Visitors are not to go to resident's mailboxes, to the laundry room, or to the chat room.
- If other residents try to stop a visitor, the visitor must excuse her/himself and keep going to their resident's apartment.
- Any family member or visitor who does not follow the protocol may be refused future visits.
- If there is a positive COVID test among Conrad House residents or visitors, all visitation will be suspended, and state guidelines will be followed for reopening to visits. This could take up to 14 days or longer. (Families may request a copy of state regulations through Sr. Vice President Vicky Wittuck)
- Visitation for residents receiving Hospice Services will remain at 1 family member once a day for up to one hour. Visitors must stay in resident's room at all times. Hospice visits cannot take place if resident is on isolation.
- End of Life visits will be open ended with no more than 4 visitors in the room at one time.